

# 1ST AUSTRALASIAN COMPENSATION HEALTH RESEARCH FORUM

13 - 14 October, 2011 Melbourne

RESEARCH TO ACTION



## Keynote speakers

### Arno Akkermans

Professor Akkermans is a professor of private law doing research at the Faculty of Law at VU University in the Netherlands on the impact of law and legal procedure on the wellbeing and health of individuals, in the context of civil procedure in general and of the settlement of personal injury claims in particular. Another of his research areas is the optimisation of the cooperation – in the context of court procedure and out of court settlement – between lawyers and doctors who are giving expert opinions.

Professor Akkermans works with multidisciplinary research teams and cooperates with colleagues at the Faculty of Psychology and at the VU University medical centre (VUmc). He is co-founder of the Amsterdam Interdisciplinary Centre of Law and Health (IGER).

### Ben Amick

Professor Amick was appointed Scientific Director of Canada's Institute for Work & Health in January 2007. He has been affiliated with the Institute since 1996 as an Adjunct Scientist and 2002 as a member of the scientific staff. He has served as co-investigator on multiple projects at the Institute.

He is a Professor of Behavioral Sciences and Epidemiology at the University of Texas School of Public Health. He completed his PhD in social epidemiology at The Johns Hopkins University School of Hygiene and Public Health and a Post-Doctoral Fellowship in chronic disease epidemiology at Yale University.

His research focuses on how to build healthy labour markets through an understanding of how to change policy, organisations, work conditions and the design of occupational health services.

### John Walsh

John is a partner in the Advisory Practice of PriceWaterhouseCoopers, where he has worked for almost 18 years. He is also part of the PriceWaterhouseCoopers National Health practice, with consulting responsibilities in the areas of health, disability and accident compensation - particularly lifetime care and support.

In the early 1980s, John was motivated by his own disability (quadriplegia) and profession (actuary) to gain a better understanding of the processes and planning underpinning Australia's health and welfare systems. He initiated a data collection system which led to the Australian Registry of Spinal Cord Injury, an experience which sparked a long-term interest in the links between policy, planning, funding and service delivery in welfare systems.

John has been a board member of the New South Wales Motor Accident Authority and the New South Wales Home Care Service as well as a statutory actuary to workers compensation authorities in New South Wales and South Australia. He is Chair of the Independent Panel overseeing Caring Together: The Health Action Plan for NSW.

In 2001, John was named Actuary of the Year by the Institute of Actuaries of Australia. John was also a member of the Disability Investment Group, which reported to Government in 2009 on funding ideas to help people with disability and their families access greater support and plan for the future.

Currently, John is an Associate Commissioner working on the Productivity Commission's inquiry into a disability care and support.

### Liz Cairns

Liz is the manager of the Accident Compensation Corporation's (ACC) National Serious Injury Service (NSIS). Established nationally in March 2008, the service is made up of staff who specialise in working with people affected by a serious injury.

Liz has a social work background and 22-years experience in the health and disability sector. She started working for ACC in 1992 in a variety of roles dealing with rehabilitation and management. She had a three-year stint as manager of the MidCentral DHB Needs Assessment and Service Coordination agency before returning to ACC in 2004 to manage the LifeTime Rehabilitation programme. Liz was appointed manager of the National Serious Injury Service in July 2007.





# 1ST AUSTRALASIAN COMPENSATION HEALTH RESEARCH FORUM

# DAY 1

RESEARCH TO ACTION

13 - 14 October 2011  
Rendezvous Hotel, Melbourne

## THURSDAY, 13TH OCTOBER: Current Challenges in Compensation Systems

Time	Event		
07:30am	Registration opens		
08:30am	<b>Welcome and Forum Opening</b>		
09:00am	<b>Keynote Presentation – Non-adversarial justice and the impact of lawyers on recovery from compensable injury</b> Arno Akkermans, <i>Interdisciplinary Centre for Law and Health, VU University, Amsterdam, Netherlands</i>		
09:40am	<b>The Great Debate - Should the legal profession be involved in dispute resolution?</b> Chair: Niki Ellis, <i>CEO Institute for Safety, Compensation and Recovery Research</i> The affirmative team confirmed: Paul Mulvany, <i>Consultant, Shine lawyers</i> ; David Studdert, <i>Professor of Law and Public Health and Federation Fellow, University of Melbourne</i> ; Matt Hocking, <i>Senior Manager, Resolution, Transport Accident Commission</i> . The negative team confirmed: Arno Akkermans, <i>VU University, Amsterdam</i> ; Lisa Rice, <i>Senior Solicitor, Accident Compensation Corporation</i> ; Robert Aurbach, <i>Director, Stakeholder Collaboration, DeakinPrime</i> Format – The teams respond to questions posed by the Chair and also questions from the audience		
<b>10:30am</b>	<b>MORNING TEA</b>		
11:00am	<table border="0" style="width: 100%;"> <tr> <td style="width: 50%; vertical-align: top;"> <p><b>CONCURRENT SESSION 1</b> <b>Are current impairment rating systems adequate?</b> Chair: Alan Clayton, <i>Bracton Consulting</i> Presentations 15 mins each</p> <ul style="list-style-type: none"> <li>History of impairment rating systems in Australia / NZ. Andrew Fronsco, <i>Head of Business Risk and Intelligence, Transport Accident Commission</i></li> <li>Chris Latham, <i>Partner, PriceWaterhouseCoopers</i></li> </ul> <p>Mediated discussion with the audience 30 mins</p> </td> <td style="width: 50%; vertical-align: top;"> <p><b>CONCURRENT SESSION 2</b> <b>Barriers and facilitators to use of research evidence in compensation schemes</b> Chair: Glenn Ockerby, <i>Executive Director - Corporate Strategy &amp; Business Performance Management, WorkSafe Victoria</i> Presentations 15 mins each</p> <ul style="list-style-type: none"> <li>What should researchers know about compensation schemes? John Wren, <i>Principal Research Advisor, Accident Compensation Corporation</i></li> <li>What should compensation schemes know about researchers? Alex Collie, <i>Chief Research Officer, Institute for Safety, Compensation and Recovery Research</i></li> <li>Kevin Morris, <i>Director of Clinical Services, Accident Compensation Corporation</i></li> </ul> <p>Mediated discussion with the audience 30 mins</p> </td> </tr> </table>	<p><b>CONCURRENT SESSION 1</b> <b>Are current impairment rating systems adequate?</b> Chair: Alan Clayton, <i>Bracton Consulting</i> Presentations 15 mins each</p> <ul style="list-style-type: none"> <li>History of impairment rating systems in Australia / NZ. Andrew Fronsco, <i>Head of Business Risk and Intelligence, Transport Accident Commission</i></li> <li>Chris Latham, <i>Partner, PriceWaterhouseCoopers</i></li> </ul> <p>Mediated discussion with the audience 30 mins</p>	<p><b>CONCURRENT SESSION 2</b> <b>Barriers and facilitators to use of research evidence in compensation schemes</b> Chair: Glenn Ockerby, <i>Executive Director - Corporate Strategy &amp; Business Performance Management, WorkSafe Victoria</i> Presentations 15 mins each</p> <ul style="list-style-type: none"> <li>What should researchers know about compensation schemes? John Wren, <i>Principal Research Advisor, Accident Compensation Corporation</i></li> <li>What should compensation schemes know about researchers? Alex Collie, <i>Chief Research Officer, Institute for Safety, Compensation and Recovery Research</i></li> <li>Kevin Morris, <i>Director of Clinical Services, Accident Compensation Corporation</i></li> </ul> <p>Mediated discussion with the audience 30 mins</p>
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<b>12:30pm</b>	<b>LUNCH – Invited Poster Presentations from Early Career Investigators</b>		
1:30pm	<b>Keynote Presentation – The Proposed National Disability &amp; Injury Insurance Schemes</b> John Walsh, <i>Assistant Commissioner, Inquiry into Disability Care and Support, Productivity Commission of Australia</i> .		
2:15pm	<b>Panel Discussion – National disability and injury insurance in Australia – implications for research</b> Chair: Janet Dore, <i>CEO, Transport Accident Commission</i> Panel members: John Walsh, <i>Productivity Commission and PwC</i> ; Andrew Fronsco, <i>Head of Business Risk and Intelligence, Transport Accident Commission</i> ; David Bowen, <i>Executive Director, Lifetime Care and Support Authority</i> ; Ian Cameron, <i>Professor of Rehabilitation Medicine, University of Sydney</i> ; Peter Cameron, <i>Head Critical Care Research Division, Monash University</i> ; Alan Blackwood, <i>Board member of Young People in Nursing Homes</i> ; Peter Roche, <i>CEO Motor Accident Insurance Board</i> Format – Panel discussion 30 minutes followed by questions and comment from the audience 30 minutes		
<b>3.15pm</b>	<b>AFTERNOON TEA</b>		
3:45pm	<table border="0" style="width: 100%;"> <tr> <td style="width: 50%; vertical-align: top;"> <p><b>CONCURRENT SESSION 3</b> <b>Economic and social issues in providing long-term care</b> Chair: Chris White, <i>General Manager, Legislation and Scheme Information, WorkCover WA</i> Presentations: 15 mins each</p> <ul style="list-style-type: none"> <li>The TAC Independence claims initiative. Tracey Slatter, <i>Head of Claims, Transport Accident Commission</i>.</li> <li>Social issues in providing long-term care, Alan Blackwood, <i>Board member of Young People in Nursing Homes</i></li> </ul> <p>Mediated discussion with the audience 30 mins</p> </td> <td style="width: 50%; vertical-align: top;"> <p><b>CONCURRENT SESSION 4</b> <b>What are the alternatives to medical models of recovery and rehabilitation?</b> Chair: Justin Kenardy, <i>Professor of Medicine and Psychology, University of Queensland</i> Presentations: 15 mins each</p> <ul style="list-style-type: none"> <li>Alternate models of return to work, Kathryn McPherson, <i>Professor of Rehabilitation, AUT University</i></li> <li>Clare Amies, <i>Head of Health Services Group</i></li> <li>Health &amp; Employment.- Evidence to Practice, Kevin Morris, <i>Director of Clinical Services, Accident Compensation Corporation</i></li> </ul> <p>Mediated discussion with the audience 30 mins</p> </td> </tr> </table>	<p><b>CONCURRENT SESSION 3</b> <b>Economic and social issues in providing long-term care</b> Chair: Chris White, <i>General Manager, Legislation and Scheme Information, WorkCover WA</i> Presentations: 15 mins each</p> <ul style="list-style-type: none"> <li>The TAC Independence claims initiative. Tracey Slatter, <i>Head of Claims, Transport Accident Commission</i>.</li> <li>Social issues in providing long-term care, Alan Blackwood, <i>Board member of Young People in Nursing Homes</i></li> </ul> <p>Mediated discussion with the audience 30 mins</p>	<p><b>CONCURRENT SESSION 4</b> <b>What are the alternatives to medical models of recovery and rehabilitation?</b> Chair: Justin Kenardy, <i>Professor of Medicine and Psychology, University of Queensland</i> Presentations: 15 mins each</p> <ul style="list-style-type: none"> <li>Alternate models of return to work, Kathryn McPherson, <i>Professor of Rehabilitation, AUT University</i></li> <li>Clare Amies, <i>Head of Health Services Group</i></li> <li>Health &amp; Employment.- Evidence to Practice, Kevin Morris, <i>Director of Clinical Services, Accident Compensation Corporation</i></li> </ul> <p>Mediated discussion with the audience 30 mins</p>
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5:30pm	Cocktail Function		



# 1ST AUSTRALASIAN COMPENSATION HEALTH RESEARCH FORUM

# DAY 2

RESEARCH TO ACTION

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## FRIDAY, 14TH OCTOBER: Recovery and Return to Independence

Time	Event		
07:30am	Registration opens		
08:30am	<b>Welcome, summary of day one and preview of day two</b> Speaker: Alex Collie, <i>Chief Research Officer, Institute of Safety Compensation and Recovery Research</i>		
08.45am	<b>Keynote Presentation - Factors influencing return to work following compensable injury</b> Ben Amick, <i>Scientific Director, Institute for Work and Health, Toronto, Ontario, Canada</i>		
09:30am	<b>Panel Discussion - Factors influencing return to work in the Australasian context</b> Panel members: Ben Amick, <i>Institute of Work and Health</i> ; Dorothy Frost, <i>Director Return to Work, WorkSafe Victoria</i> ; Kevin Morris, <i>Director of Clinical Services, Accident Compensation Corporation</i> ; Julie Hill, <i>Director, Data and Analysis, Safework Australia</i> Format – panel discussion 30 minutes followed by questions, comment and debate from the audience 30 minutes		
<b>10:30am</b>	<b>MORNING TEA</b>		
11:00am	<b>Keynote presentation - The impact of claims management, treatment and rehabilitation on recovery and return to independence</b> Liz Cairns, <i>Manager Serious Injury Service, Accident Compensation Corporation of New Zealand</i> Format – Presentation followed by moderated round table discussions engaging all Forum attendees		
<b>12:30pm</b>	<b>LUNCH – Invited poster presentations from Early Career Investigators. Judging by program committee for Young Investigator award.</b>		
1.30pm	<table border="0" style="width: 100%;"> <tr> <td style="width: 50%; vertical-align: top;"> <b>CONCURRENT SESSION 1</b>  <b>The challenge of mental health conditions following compensable injury</b>            Chair: John Wren, <i>Principal Research Advisor, Accident Compensation Corporation</i>            Presentations 15 mins each           <ul style="list-style-type: none"> <li>• Post-traumatic Mental Health, Meaghan O'Donnell, <i>Director of Research, Australian Centre for Post-traumatic Mental Health</i></li> <li>• Early identification of at-risk clients - a TAC case study, Bruce Crossett, <i>Senior Manager Recovery Branch, Transport Accident Commission</i></li> <li>• Cognitive Behaviour Therapy for Whiplash, Justin Kenardy, <i>Professor of Medicine and Psychology, University of Queensland</i></li> </ul>           Mediated discussion with the audience 30 mins         </td> <td style="width: 50%; vertical-align: top;"> <b>CONCURRENT SESSION 2</b>  <b>The impact of social and psychological factors on recovery</b>            Chair: Alex Collie, <i>Chief Research Officer, Institute for Safety, Compensation and Recovery Research</i>            Presentations 15 mins each           <ul style="list-style-type: none"> <li>• Findings from the Prospective Outcomes of Injury Study, John Langley, <i>Professor, Injury Prevention Research Unit, University of Otago</i></li> <li>• Early findings from the NSW motor accident longitudinal cohort study. Ian Cameron, <i>Professor of Rehabilitation Medicine, University of Sydney</i></li> <li>• Red and yellow flags - The ACC Experience, Margaret Macky, <i>WorkWise Director, Accident Compensation Corporation</i></li> </ul>           Mediated discussion with the audience 30 mins         </td> </tr> </table>	<b>CONCURRENT SESSION 1</b> <b>The challenge of mental health conditions following compensable injury</b> Chair: John Wren, <i>Principal Research Advisor, Accident Compensation Corporation</i> Presentations 15 mins each <ul style="list-style-type: none"> <li>• Post-traumatic Mental Health, Meaghan O'Donnell, <i>Director of Research, Australian Centre for Post-traumatic Mental Health</i></li> <li>• Early identification of at-risk clients - a TAC case study, Bruce Crossett, <i>Senior Manager Recovery Branch, Transport Accident Commission</i></li> <li>• Cognitive Behaviour Therapy for Whiplash, Justin Kenardy, <i>Professor of Medicine and Psychology, University of Queensland</i></li> </ul> Mediated discussion with the audience 30 mins	<b>CONCURRENT SESSION 2</b> <b>The impact of social and psychological factors on recovery</b> Chair: Alex Collie, <i>Chief Research Officer, Institute for Safety, Compensation and Recovery Research</i> Presentations 15 mins each <ul style="list-style-type: none"> <li>• Findings from the Prospective Outcomes of Injury Study, John Langley, <i>Professor, Injury Prevention Research Unit, University of Otago</i></li> <li>• Early findings from the NSW motor accident longitudinal cohort study. Ian Cameron, <i>Professor of Rehabilitation Medicine, University of Sydney</i></li> <li>• Red and yellow flags - The ACC Experience, Margaret Macky, <i>WorkWise Director, Accident Compensation Corporation</i></li> </ul> Mediated discussion with the audience 30 mins
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<b>3.00pm</b>	<b>AFTERNOON TEA</b>		
3:30pm	<b>Challenges for compensation health research in Australia and New Zealand</b> Chair: Greg Tweedy, <i>CEO, WorkSafe Victoria</i> Presentations 15 mins each Niki Ellis, <i>CEO, Institute of Safety Compensation and Recovery Research</i> John Wren, <i>Principal Research Advisor, Accident Compensation Corporation</i> Panel members confirmed: Niki Ellis, <i>CEO, Institute for Safety, Compensation and Recovery Research</i> ; Ben Amick, <i>Scientific Director, IWH</i> ; John Wren, <i>ACC</i> ; Paul O'Connor, <i>CEO, Comcare</i> Format – short presentations followed by panel discussion		
4.45pm	Concluding remarks and presentation of poster awards - Alex Collie, <i>Chief Research Officer, Institute for Safety, Compensation and Recovery Research</i>		
5.00pm	Forum close		



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# ISCRR

Institute for Safety,  
Compensation and  
Recovery Research

A joint initiative of WorkSafe Victoria, the TAC and Monash University

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## VISITOR INFORMATION

Melbourne is well regarded as the cultural capital of Australia. It is a vibrant city that is renowned for great events and an amazingly diverse arts scene; as well as an astounding choice of award winning restaurants, funky bars and cafés, and a fashion outlook set to rival that of any major international city. The city is a welcoming and friendly hub of activity, which is a reflection of the culturally diverse residents from over 140 nations that harmoniously live here.

### Melbourne Festival

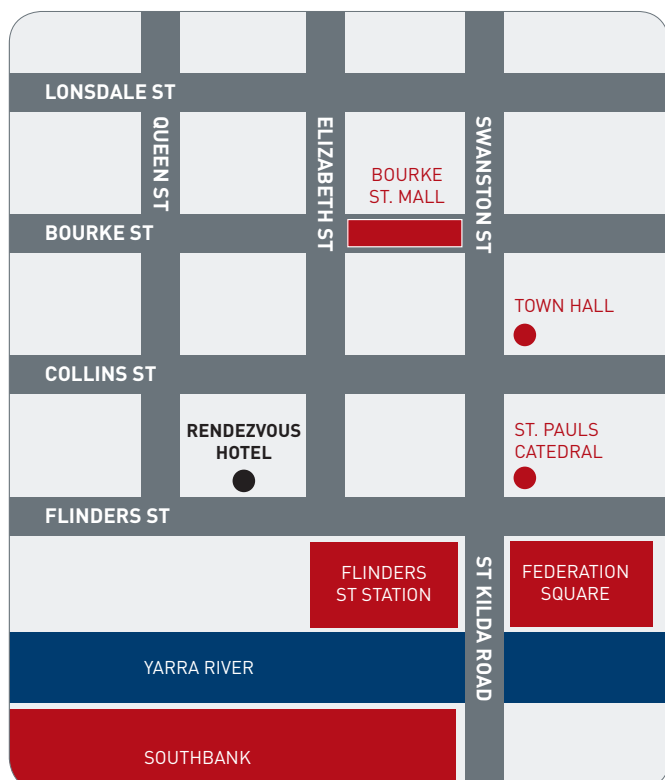
From 6 – 22 October, 2011, the Melbourne Festival is being held. This is one of Australia’s leading international arts festivals and has an outstanding reputation for presenting unique international and Australian events in the fields of dance, theatre, music, visual arts, multimedia, free and outdoor events. For more information and to book, go to [www.melbournefestival.com.au](http://www.melbournefestival.com.au)

For more information on Melbourne visitor services, activities and information please visit:

#### Melbourne Visitor Centre

Federation Square  
Cnr Swanston & Flinders Streets, Melbourne

[www.visitvictoria.com](http://www.visitvictoria.com)



### Rendezvous Hotel

328 Flinders Street Melbourne VIC 3000 Australia

The award winning Rendezvous Melbourne is one of Australia’s grandest hotels, located in the heart of Melbourne CBD. Built in 1913, this upscale heritage listed hotel reflects past glory and present grace and is recognised as one of Melbourne’s leading conference and meeting hotels.

